Why didn't a parent receive an email from iPass?

Q. Why didnâ€™t a parent receive email sent from iPASS when they have an email address in their Guardian Record?

A. In order for a parent to receive email they must have their **Guardian Permission** for **Receives Mail** set to **Yes**. Once set to Yes, the parent will receive email sent using the Email Class option or when sent to an individual studentâ€™s parent(s).

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