

# **I created a new user type and the person assigned to it can't log in. The log in screen just keeps on blinking and flashing. Help!**

Any time a new user type is created, two items in the Tab Menu View must be checked off in order for the user to log in. Go to Security>Manage Users>User Types and click on the Tab Menu View at the top right of the screen. Scroll down until you see the folder, Hello, and check off Events by Day and Events by Month. Submit your changes and the user will be able to log in with the new user type.

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