

# **I can see my student photos on the Seating Chart, but when I print them they only print red X's. What am I doing wrong?**

This is a browser setting in Internet Explorer to enable images from Trusted Sites. To change your browser settings to be able to print images from the Seating Chart tool, use the following steps:

Open Internet Explorer (IE) and login to IPASS

On the IE Menu Bar at the top, Click TOOLS then click INTERNET OPTIONS

Click on the SECURITY tab

Click on Trusted Sites (Green Check)

Click on the Sites button

When the new window opens it should show your iPASS url (in the "add this websites to the zone" window)

Click on the ADD button (this will put your iPASS URL in the bottom window)

Click CLOSE

Click OK

Close out all IE sessions

Start a new IE session

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<http://www.imgsoftware.com/kb/entry/349/>