iPass Support Hub Guide (January 2019)

The iPass Support Hub is a self-service tool that allows us to provide you with exceptional customer support. On the iPass Support Hub, you will be able to:

- Open new tickets

- View your open/closed tickets

- View open/closed tickets for your organization

- Post Screen Recordings and Video Recordings to tickets

- View Knowledge Base Articles

- Engage in a forum called Community

- View your Product information

** Please refer to the attached iPass Support Hub Guide for details on how to use the iPass Support Hub. **

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Technical Support FAQ -> iPass Support Hub Guide (January 2019)

http://www.imgsoftware.com/kb/entry/1139/