

## Wednesday Wisdom - 12/05/2018

Wednesday's Wisdom - December 5, 2018

### Announcements

- New iPass Support Ticket System - Launching January 2, 2019 - IMPORTANT CHANGES
- December User Group Meeting - December 12, 2019:
  - News & Updates
  - Introduction to New iPass Support Ticket System
  - Preview the new Harris Education Solutions iPass Support Hub

### iPass Release & Updates

- Patch Release - 7.0.20181127\_sync
  - Action Required for SSDR SIF Transmission

### Upcoming Events & Workshops

- iPass User Training Webinar Series - Recorded Webinar Training Sessions Available
- State Reporting Workshops + Coaching
  - SIMS, SCS, EPIMS, Cross Validations - Recorded Workshops Available + Coaching
  - Start Now - SSDR Workshop + Coaching - POSTPONED until after January 1, 2019

### iPass Support Services - Personalized Mentoring & Coaching Sessions

**\*\* Refer to attached PDF Document. \*\***

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Wednesday Wisdom -> PDF for download -> Wednesday Wisdom - 12/05/2018

