

## Wednesday Wisdom - 11/14/18

Wednesday's Wisdom - November 14, 2018

### Announcements

- TODAY - November User Group Meeting: News, Updates, Features Topic: EEO-5 Survey, CRDC, SSDR Update
- Preparing for New Ticket System - Clean Up eSupport Tickets
- Thanksgiving Holiday Hourse for Support
- No Wednesday's Wisdom Email Next Week

### iPass Tips & Tricks

- Dropped Coruses With Final Grade Query
- Student Voc Tech Show Inof Query

### Upcoming Events & Workshops

- iPass User Training Webinar Series - Recorded Webinar Training Sessions Available
- State Reporting Workshops + Coaching
  - â€‹SIMS, SCS, EPIMS, Cross Validations - Recorded Workshops Available + Coaching
  - Start Now - SSDR Workshop scheduled for November 28 + Coaching

iPass Support Services - Personalized Mentoring & Coaching Sessions

**\*\* Refer to attached PDF Document. \*\***

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Wednesday Wisdom -> PDF for download -> Wednesday Wisdom - 11/14/18

<http://www.imgsoftware.com/kb/entry/1128/>