*i*PASS

iPass News & Updates – December 2019

SCS & EPIMS State Reports Due This Week

The certification deadline for Massachusetts SCS and EPIMS State Reports is this **Thursday, December 5**. You should be working on getting each of the reports error free and frozen so that you can cross validate. If you have errors that you just can't figure out how to clear, submit a ticket with the error message, the steps you have taken so far and indicate any discrepancy you have found between the iPass records and the data showing in the DESE transmission records. We will take a look and provide recommendations.

Snow/Weather Days

It's that time of year again when school cancellations due to weather will require you to adjust the iPass School Calendar and Term Dates. Please reference the *Quick Guide: How to Enter a Snow/Weather Day or Other Emergency School Closing* **document** in iPass Help and in the iPass Support Hub for step-by-step instructions.

FY2021 Budget Letters – Coaching, Bundling & Multi-Year Options

The iPass budget letters for FY2021 are being prepared and will be sent out this month. In addition to providing you with an estimate regarding the cost of your

annual support contract for the next fiscal year, we will be including the following options:

- **Personalized Coaching Hours** – Discounts are being offered for 6 Hours or more of coaching time, which can be used for one-on-one outcome-based support needs such as state reporting error clearing, scheduling, feature implementations, or staff training.
- **EdInsight & eWalk Bundle** – Harris is offering current iPass districts significate price savings on complementary Harris Education Solutions products. ****See more information below.*
- **Multi-Year Contract** – Take advantage of cost savings and lock-in annual increases with a multi-year contract.

Our intent with these letters is to help you with your annual budget planning and provide you with cost saving and additional 'education solution' opportunities.

Harris 'Education Solutions' For Your District

iPass is just one product within the **Harris Education Solutions Suite** of software applications for K-12 schools. Let us introduce you to several powerful programs that will supplement iPass to meet your student data analysis and staff management needs.

>> [Click here](#) for more information

EdInsight – Turn data into insight, insight into action

- **Data Dashboard** – Makes it easier to aggregate, organize, and analyze student information.
- **Assessment Builder** – Allows educators to create standards-aligned formative and common assessments for use both online and via bubble sheets.
- **RTI/MTSS Software** – Helps tier students, implement interventions, monitor progress, and assess effectiveness.
- **Curriculum Management System** – Includes an online lesson planner and curriculum mapper, connecting content to state and common core standards.

eWalk – Classroom Observation and Teacher Growth

- Observe Quickly – Complete walkthroughs in 5-minutes
- Record meaningful events – Send your findings with one click
- Teach your teachers – Leverage peer mentor groups

December/January – iPass Support

December 11–13:

Due to the Harris School Solutions Staff Summit there will be limited support staff Wednesday, December 11 through Friday, December 13.

Please submit all support issues to the iPass Support ticket system using one of the following methods:

- Log into the iPass Support Hub: https://ipass.na2.teamsupport.com/login/user
- Send email to create a ticket: ipasssupport@harriscomputer.com

The iPass Support Team will be monitoring the ticket queue for priority issues and will respond in the order they are received.

Support will resume normal operations on Monday, December 16.

December 24-25 and January 1:

Harris Support will be closed for the Holiday Break on December 24-25, 2019 and January 1, 2020.

No December User Group Meeting

Due to the Harris School Solutions Staff Summit we will not be holding our monthly User Group Meeting in December. We will resume January 8, 2020 at 1:00 p.m. with our annual session on 'Preparing for Next Year Scheduling.'

Reminder – We post webex recording links for our monthly User Group Meetings in the following locations:

- iPass Support Hub > Community > iPass User Group Meetings
- iPass Help > User Group Meetings

Harris School Solutions
1-866-450-6696