HARRIS School Solutions

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*i*PASS

Welcome to Wednesday's Wisdom

Your weekly dose of support!

March 20, 2019

In This Issue

Support Announcements
iPass Releases & Updates
iPass Tips & Tricks
Upcoming Events & Workshops
Support Services

Middle School Scheduling

Scheduling for a middle school can be tricky with teaming, cross-teaming and making sure all of your specials are rotating properly. Check out our *Middle School Scheduling Success Services.*

Support Announcements

March SIMS Due Tomorrow

Districts should make sure they're certified by the deadline tomorrow. SIF districts may be "frozen" and still need to certify. Check the SIMS Data Transmission screen for your status. The deadline to clear duplicate students and recertify is March 28.

March User Group Meeting – WebEx Recording Available

If you were unable to attend last week's meeting, want to see it again or want to share it with other ticket users in your school district, you can download the recording from iPass Help > User Group Meetings > Webex – iPass User Group Meeting – News/Updates, Blizzard Bags & Teacher Behavior Referrals and New Liaison Option. iPass Support Hub Ticket Users can also find this recording in the Knowledge Base.

Support Tickets for Enhancement Requests

We announced at last week's User Group Meeting that we plan to close all open tickets that are identified as Enhancement Requests. The ticket will be set to Status of "Closed – Enhancement Request" for future consideration. The ticket details will remain visible in the iPass Support Hub under Closed Tickets.

Our plan is to evaluate the enhancement requests to identify the most frequently requested and beneficial recommendations to consider. We will be in contact with the ticket creator in the event we need more information to review the request. In an upcoming iPass Monthly User Group we plan to share our findings and next steps.

Harris is Now Pleased to Accept Credit Card Payment

Harris Computer is pleased to announce that we are now accepting credit card payments for Education Solutions invoices for product maintenance contracts and services of up to $5,000 USD.

Accepted cards will include MasterCard, Visa, and Discover.

In order to pay by credit card, please call Vickie Finch at 1-888-847-7747 ext. 2015 with credit card and invoice details.

iPass Releases & Updates

Patch Release – 7.0.20190312_sync

A patch release went out on March 12 (v. 7.0.20190312_sync) with the following updates:

Enhancements:

- **Teacher Behavior Referrals:** A new Discipline Parameter, *Incidents Displayed for Teachers*, has been added to allow schools to select which Incident Codes available for teachers to select when entering Teacher Behavior Referrals; A new *Teacher Action* field and *Teacher Comment* field has been added to the Enter Behavior Referral screen that will become part of the Behavior Record.
- **New Liaison Field Option:** When the optional Liaison field is activated it can be assigned like the Vice Principal and Counselor fields and will display on various student screens and will be available in several Biographical System reports.

In addition: Corrections have been made to the Recommendation Configuration setting to automatically turn Recommendations into Requests; Print Student Schedule – Summary display of double-booked periods.

For more information, refer to the Release Notes posted in iPass Help and in the iPass Support Hub Knowledge Base.

Quick Guides for the enhancements above are now available in iPass Help and the iPass Support Hub Knowledge Base. Refer to the iPass Tips and Tricks section below for links.

Patch Release – 7.0.20190319_sync

A patch release went out on March 19 (v. 7.0.20190319_sync) with corrections for: Teacher Behavior Referral creating duplicated Behavior Records; CRDC v2 LEA_ENR value correction to exclude withdrawals prior to As of Date; and Upload Query find file.

For more information, refer to the Release Notes posted in iPass Help and in the iPass Support Hub Knowledge Base.

iPass Tips & Tricks

Quick Guide: Teacher Behavior Referrals

The Quick Guide for Teacher Behavior Referrals has been updated and is posted in iPass Help > iTeacher > Help and the iPass Support Hub Knowledge Base. In addition

to the PDF document we have also included a Microsoft Word version so that districts have the option to customize the Quick Guide for their own users.

Quick Guide: Liaison Field Option

A Quick Guide for the new Liaison Field Option has been posted in iPass Help > Biographical > Help and the iPass Support Hub Knowledge Base. In addition to the PDF document we have also included a Microsoft Word version so that districts have the option to customize the Quick Guide for their own users.

Upcoming Events & Workshops

Middle School Scheduling Success Services Pack
Training + Planning + Coaching

The iPass Support Team is offering a *Scheduling Success Services Pack* for **Middle School Scheduling**.

Unlimited district staff can participate in the **two 3-hour interactive remote classroom sessions** to develop the scheduling skills they need. Also included is a personalized **1-hour small group planning session** and **2-hours of one-on-one small group coaching** to ensure success.

Remote Classroom Dates: April 9 and May 21 *(9:00am to 12:00pm Webex)*
Planning & Coaching Hours: To be scheduled

Scheduling Success Packs Train + Plan + Coach	Dates	Value	Promotional District Price	Registration Link
Middle School	**April 9 & May 21**	*$1,665*	**$1,250**	Click to Register

>> Click here to learn more about the *Scheduling Success Services Packs.*

iPass Support Services

Additional Scheduling Planning & Coaching Options

The iPass Support Team is available to help you and your team review your high school, middle school, and elementary school scheduling needs, develop a plan, and coach you through the process.

These options are tailored to districts making schedule changes, users that want to use the Master Schedule Builder and users that want to be coached through setting up scheduling for next year.

>> **Click here** to learn more about all of our *Scheduling Success Services options* and to register for upcoming sessions.

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