

Email not displaying correctly? View it in iPass<u>Help</u>.

Log Support Call	Schedule Training	<u>iPass Help Link</u>
	Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display Display	Wisdom
In This Issue <u>Support Announcements</u> <u>iPass Tips & Tricks</u> <u>iPass FAQs</u> <u>Upcoming Events & Workshops</u> <u>Support Services</u>	Please review t	e Reporting Updates his email for important State Reporting updates.
Support Announcements		
SCS – Reporting Zero (0) We have learned from DESE that Credit Type = 9998 None on the	t zero (0) credit courses ne	ed to have DOE Course

DOE Course Credit Type: 9998 None

Go to Scheduling System > Course Catalog > Search/Update Course Catalog > Field to Update = DOE Course Credit Type and click Search.

	Fields to Update		
Field to Update:	DOE Course Credit Type	T	Field To Update:

Select 9998 None for each course worth zero (0) Credits. To copy this value down for all courses on the screen, select 9998 None for the first course and then click on the copy icon at the top of the column. Be sure to Submit each screen to save updates before clicking to Next screen.

COUF	RSE	DETAILS				
				Submit		
				+ Courses	+	Copy icon
ID	*	Name	Dept		DOE Course Credit Type 🛍 🕯	
071		Language Arts 7.1	2 ELA	9998 None	٣	
072		Language Arts 7-2	2 ELA	9998 None	٣	

<u>Action Required:</u> To update the SIF SCS transmission, use Delete SIF Temp Table to clear the SchoolCourseInfo object and then use SIF - Send Objects to send SchoolCourseInfo object. Repeat these steps for each school that has courses worth zero (0) credit.

NOTE: We are in communication with DESE on the error for zero (0) credit courses shown below. The above steps are required but may not clear the error completely. DESE is pushing out an update on the security portal this Thursday that may resolve the remaining issue. We will keep you posted.

Error: SCS9320 - Course Credit Earned (SCS11) not valid for Course Credit Available (SCS10)

Security Portal error for individual student shows SCS10 = 9999 and SCS11 = 0

	ents
SCS04: SCS05: SCS06: ESA-15 SC 6067 55189 01	CS07: SCS10: 9999 SCS11: 0

Designated Pathways Schools – PLTW Subject Area Codes

If DESE has designated one of your schools as a High Quality College and Career Pathways school you will need to report the courses with special PLTW Subject Area Course Codes. It is the responsibility of each district to add these codes to iPass. DESE can provide you with the 37 PLTW codes.

Go to iStaff Biographical > Maintenance – iStaff > Add/Modify Subject Area Course Codes.

SUBJECT A	REA COURSE CODE
State Code:	03070
Title:	PLTW Biomedical Innovation
Description:	Project Lead The Way Biomedical Innovation Courses
	Submit Cancel

October Online User Group Meeting

Date: October 10, 2018

Time: 1:00 p.m. to 2:00 p.m.

- 1. News & Updates
- 2. Featured Topics: Drop/Add and Transfer Grades

iPass Support will review the Grade Transfer feature and proper methods for adjusting student schedules when students transfer classes. Please share the meeting link with all staff that does schedule modifications. This will be a great opportunity for staff to get a refresher on how to adjust student schedules for record keeping and state reporting.

Meeting Link: Click here for the <u>User Group Meeting Webex link</u>. Meeting Number is 635 513 566, Meeting Password is Harris. Audio Connections is 1-855-699-3239 Callin toll-free number (US/Canada).

The Support Team hosts monthly online user group meetings the second Wednesday of every month. Meetings start with important news and updates for all users and include an in-depth review of timely topics.

iPass Tips & Tricks

State Reporting Due Dates

Massachusetts State Reporting Deadlines:

Report	As of Date	Due Date	Certification Date
SIMS	Oct. 1	Oct. 25 (Certification)	Nov. 1 (Re-Certification after resolution of Duplicates)
SCS	Oct. 1	Dec. 6	Dec. 6
EPIMS	Oct. 1	Dec. 6	Dec. 6

Cross Validating State Reports

It is highly recommended that you work to clear your SCS transmission errors alongside clearing your SIMS transmission errors. This will allow you to freeze your error-free SIMS and SCS data transmissions to clear cross validation errors prior to the SIMS due date of October 25.

October EPIMS

Exited Staff – Career End Date

Staff that exited after the end of the 2017-2018 school year need a Career End Date of <u>July 1</u> or later (07/01/2018) to be included in the EPIMS Staff Roster transmission file for October EPIMS.

If they are missing from the Staff Roster file, update the Career End Date to 07/01/2018 or later, use Delete SIF Temp Table > EmploymentRecord object to clear the temp tables and then use SIF – Send Object > EmplomentRecord object to update the transmission file.

Teacher Evaluation Data Fields

Set the Staff Evaluation fields (SR29-SR33) to the correct values for October reporting. Check the EPIMS Handbook or with your DESE Field Rep to confirm the values that should be submitted. The SR29-SR33 fields should be set to "99 – Not Applicable" unless you are submitting evaluation data missed in the previous EOY EPIMS report. To update the SIF EPIMS transmission file, use Delete SIF Temp Table > StaffEvaluation object to clear the temp tables and then use SIF – Send Object > StaffEvaluation object to update the transmission file.

EPIMS Error for Exited Staff

7340-Evaluation data may only be reported in October if it is an update to EOY data.

EPIMS7340	Evaluation data may only be reported in October if it is an update to EOY data.	(MEPID#)	SR28: 99	SR29: 00
EPIMS7340	Evaluation data may only be reported in October if it is an update to EOY data.	(MEPID#)	SR28: 99	SR29: 16

If you have Exited staff set to Evaluation field values of 99 – No Applicable in iPass but they are throwing the above error, we recommend that you temporarily remove the Career End Date, clear and send the StaffEvaluation Object, and then add the End Date back to the Career record. This should update the previous EOY Evaluation values.

Upcoming Events & Workshops

NEW iPass User Training & State Reporting Workshop Series

New district-wide pricing makes training all iPass users in your district affordable! New small-group registration makes Workshops + Coaching more affordable!

Special Bundled Series Pricing!

iPass User Training Webinar Sessions:

The District iPass User Training Webinar Series offers **district-wide training** targeted at specific job types and responsibilities for both **new users** and to **provide current users with a refresher** of iPass features and functionality.

Each training session is comprised of a **3-Hour Interactive Group Webinar** and a **1-hour Group Q&A Follow-Up Session**. Participating districts may include **unlimited staff** in the scheduled webinar session and will receive a link to the webinar recording to share with district users and to reference throughout the school year.

Date Session (Target Users) Topics Covered			Session Fee (Per District)	
September 25, 2018 Webinar Recording	Administrative Assistants	Biographical System, Attendance System, Grading System, Report Cards, Competencies, Reports,	\$500	
Available		iParent/iStudent, Publishing Dashboard		
September 26, 2018 Webinar Recording Available	Gradebook Support Staff & Lead Teachers	Gradebook, iTeacher, Grading, Competencies, Report Cards, Progress Reports, iParent/iStudent	\$500	
October 2, 2018 Webinar Recording Available	Discipline Staff	Overview of Discipline System, Discipline Records, Reports, Data Requirements for SSDR State Reporting	\$500	
October 3, 2018	Human Resources Staff	iStaff Best Practices, Career records, Compensation, Attendance, Time Rollover, EPIMS Requirements, Contracts	\$500	
October 4, 2018	Scheduling Staff	Scheduling Students, Drop/Add, Transfer Grades, Course Catalog Maintenance, Printing Schedules	\$500	
October 9, 2018	School Administrators	iPass Overview, Discipline, Grading & Report Cards, Transcripts, GPA, Honor Roll, Scheduling, Dashboard Views, Data & Reporting, iParent/iStudent, Publishing Dashboard	\$500	
October 10, 2018	Guidance Staff	Overview of Scheduling System, Grading System, Transcripts, GPA, Honor Roll	\$500	
Bundled Series	All Sessions Included	Savings of \$500	\$3,000	

Training Webinar Registration:

- Administrative Assistants <u>Click here to register</u>
- Gradebook Support Staff/Lead Teachers <u>Click here to register</u>
- Discipline Staff <u>Click here to register</u>
- Human Resources Staff <u>Click here to register</u>
- Scheduling Staff <u>Click here to register</u>
- School Administrators <u>Click here to register</u>
- Guidance Staff <u>Click here to register</u>
- Bundled Series <u>Click here to register</u>

State Reporting Workshop Series:

The State Reporting Workshop Series breaks SIMS, SCS, EPIMS, and SSDR Workshops down into individual sessions. Workshops are comprised of an interactive group webinar training session for unlimited staff members <u>plus</u> follow-up Personalized Small Group Coaching Sessions for up to 3 users per session. Participants also receive a link to the recording to share with other district users and to use for reference through the end of the school year. Sessions will be offered to coincide with October and End-Of-Year State Reporting.

Date	Workshop	Webinar + Coaching (Hours)	Fee (Webinar Unlimited Users + Coaching for up to 3 Users)
September 27, 2018 Webinar Recording Available	October SIMS State Report	1+1	\$400
October 16, 2018	October SCS State Report	2+2	\$750
October 17, 2018	October EPIMS State Report	2 + 2	\$750
October 23, 2018	October Cross Validations	1+1	\$400
October 30, 2018	Start Now - SSDR State Report	2+2	\$750
Bundled Series	All Workshops Included	8+8	\$2500 (Save \$550)

State Reporting Workshop Registration:

- October SIMS State Report Click here to register
- October SCS State Report <u>Click here to register</u>
- October EPIMS State Report <u>Click here to register</u>
- October Cross Validations <u>Click here to register</u>
- Start Now SSDR State Report <u>Click here to register</u>
- Bundled Workshop Series <u>Click here to register</u>

<u>Click here</u> for more details about the new iPass User Training Series and State Reporting Workshop + Coaching Series.

iPass Support Services

Personalized Mentoring & Coaching Sessions

The Support Team is available for personalized **one-on-one Mentoring** for new users and **outcome-based Coaching** beyond the scope of typical support ticket resolution.

During a **Personalized Mentoring Session** a Support Team member will work one-onone with the user to teach them about iPass features and functionality.

During a **Personalized Coaching Session** a Support Team member will work one-onone with the user to help with iPass setup and walk a user through the required steps to reach the desired outcome. Coaching sessions are recommended when a district is looking to implement a new iPass feature, when a user wants someone to walk them through a process, or when a user wants help reviewing and clearing state reporting errors.

Mentoring/Coaching Options:

Personalized Session

- User defined topic/need
- Fee: \$185/hour, typically booked in 1-2 hour blocks
- For more information email lpatton@harriscomputer.com

For more information email <a>lpatton@harriscomputer.com.

Harris School Solutions

1-866-450-6696

Copyright © 2018, Harris School Solutions. All rights reserved.

To opt-out of receiving emails from iPass Support please reply to <u>email</u> with your request.