HARRIS
School Solutions

| Log Support Call | Schedule Training | iPass Help Link |

iPASS

Welcome to Wednesday's Wisdom

Your weekly dose of support!

February 14, 2018

In This Issue

Support Announcements
iPass Releases & Updates
Upcoming Events & Workshops

iPass User Community

We enjoyed seeing many of you at the iPass User Group Meetings last week. We hope you can attend more events in the future!

Support Announcements

User Group Meetings – Presentation Slides

We enjoyed seeing all of you that made it to our Massachusetts and Pennsylvania User Group Meetings last week. We hope you found the time spent with both us and fellow iPass users to be beneficial.

For both the attendees and those that could not make it, we have posted the slide presentations for your reference in iPass Help > User Group Meetings:

- [PA User Group Meeting](#)
- [MA User Group Meeting](#)

No February Online User Group Meeting Today

Due to our local User Group Meetings last week, we will not be hosting our monthly User Group Meeting today. We will keep you posted on the next meeting scheduled for the 2nd Wednesday in March.

Presidents Day Holiday

Harris Support will be closed Monday, February 19. Please use the eSupport ticket system to log any issues you have during this time and we will try to manage any emergencies in a timely manner.

Email: support@harriscomputer.com
eSupport: https://support.harriscomputer.com

Normal operations will resume on Tuesday, February 20.

iPass Releases & Updates

Preparing A Patch Release

We are working on pulling a patch release together that will include several updates including the ones needed for SIMS "Invalid 504" error and stripping the Suffix data from the Last Name field for SIF transmission. We will update you next week with more information.

High School Scheduling Workshop

SPECIAL ADDED OPTION: We have room for additional users to sign up for Day 2 of this workshop. This is a great opportunity to learn more about the Student Scheduler, Master Schedule Builder, and get help troubleshooting your schedule.

Day 2 of the hands-on workshop: Participants in session two should have the majority of their student course requests in iPass prior to attending this session to get the most benefit out of the workshop. Verifying student requests; Modifying courses and sections; Running Master Schedule Builder; Running Student Scheduler; Unscheduled Requests; Study Hall Scheduler.

Date: April 3 – Day 2

9am to 12pm: Learn how to schedule your students
12pm to 1pm: Small lunch provided
1pm to 3pm: Hands-on work session to work on your schedule with help from the iPass Support Team

Location: Westford Public Schools, Central Office, 23 Depot Street, Westford, MA.

$250 per person for Day 2 only hands-on workshop.

New Webex Option: We encourage all participants to attend in person, but if this is not possible, this year there is an option to follow along with the training during the morning session on both days (9am – 12pm only).

$125 per person for Day 2 only morning webex session.

Registration is required for the Day 2 session. **Please register by March 30**. [Click here to Register](#)

Middle School Scheduling Workshop

This workshop will consist of 2 day, hands-on sessions where attendees will be working in their own iPass database to schedule their middle school for the 2018-2019 academic year. [Click here for workshop details](#)

Dates: April 4 and May 23
Mendon, MA

9am to 12pm – Learn how to set up your Schedule
12pm to 1pm – Small lunch provided
1pm to 3pm – Hands-on work session to work on your schedule with help from the iPass Support Team

Location: Miscoe Hill Middle School, 148 North Ave, Mendon, MA.

$500 per person for 2 days.

New Webex Option: We encourage all participants to attend in person, but if this is not possible, this year there is an option to follow along with the training during the morning session on both days (9am – 12pm only). $250 per person for 2 days.

Registration is required for this courses. Please register by March 30. [Click here to register](#)

More Upcoming Events

We are planning a Vocational/Technical School User Group Meeting and additional workshops for End of Year, State Reporting and Elementary Scheduling. We will provide more information as it becomes available. [Click here for more information](#)

Harris School Solutions

1-866-450-6696